



December 5, 2016

We are proud to announce a new strategic partnership effective July 1, 2017 that enhances the future long-term stability of the Missouri Educators Unified Health Plan (MEUHP).

The MEUHP Board of Directors, Forrest T. Jones & Company and our independent actuary have been working diligently over the past several months reviewing our program and evaluating very competitive proposals for administrative claims services and reinsurance for July 1, 2017 through June 30, 2020. After a careful and detailed evaluation, the Board voted unanimously to partner with CIGNA effective July 1, 2017. The Board's vote indicates their confidence in the overall strength of CIGNA's three-year proposal to assist MEUHP to manage plan expenses while maintaining strong benefits and service.

CIGNA offers a seamless national provider network in all 50 states with over one million health care professionals, clinics, facilities and pharmacies. In fact, over 99% of the current providers used by MEUHP members are in the CIGNA network. CIGNA owns their own Prescription Benefit Program which will result in real time integration and cohesiveness of care, with significant long-term financial advantages for our members and the plan as a whole.

We are excited that CIGNA will bring outstanding and dedicated resources to you and your staff with 24/7 customer service, wellness incentives, personal health coaching, case management programs and an Employee Assistance Program all designed to provide quality member services while improving member health outcomes. CIGNA is also the industry leader in controlling medical costs trends, clinical quality and access to care.

As the Executive Director of the MEUHP, I am confident our new partnership will be beneficial for your District, staff and retirees. Our plan portfolio will continue with benefits that closely match our current plan designs. The new preventative care prescription benefit, which has been well received throughout the state, will also remain in place for the July 1, 2017 to June 30, 2018 plan year. FTJ will continue to be our Third-Party Plan Administrator with the same online enrollment and billing through FTJConnect.

Your FTJ Regional Director will be visiting with you in the next few weeks to discuss more details of the CIGNA partnership. As always, thank you for your commitment to providing quality education in your community.

Sincerely,

A handwritten signature in black ink that reads 'Tom Quinn'.

Tom Quinn
Executive Director and Chief Financial Officer

Missouri Educators Unified Health Plan, Inc.

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